



# Aquacade Swimming Pool Inc.

*"Everything for Swimming Pools"*

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Dear Pool Owner,

February 16, 2021

Welcome to the new 2021 swimming pool season. We are told by our customers that when they receive this correspondence, they know that spring is coming and pool season will soon be upon them. We at Aquacade hope all our customers had a safe and healthy New Year. As we see signs of COVID-19 getting under control and perhaps coming to an end, hopefully we will see some new normalcy returning to our everyday lives and a renewal to some happier days to enjoy our family, friends, our home-life and of course, enjoyment of the swimming pools in our own backyards.

With that being said, please find enclosed our 2021 summer opening contract, vacuum service contract and the discounted chemical price list. Please fill in the work you desire and return one (1) signed copy with the required deposits. Unless other arrangements have been made, our men will not be collecting payment for the work. We are requiring a credit card be placed on file so we can charge the card when the work is completed. Please fill out and sign the credit card information at the bottom of the contract. Aquacade will place the credit card in a secured on-file processor to post the payment upon completion of the work and material. All weekly maintenance will be processed as the work is completed as well. Aquacade will be emailing all the invoices for the work done at your home. Please be sure to include your email address where indicated because your posted invoice will be automatically sent when processed. We will still leave the bill at your home when the job is done and of course send regular mail copies of particular invoices and statements upon your request. All monthly statements will be billed via email and regular mail as well.

We recommend that your pool be opened early to address any weather related repairs. Please allow three (3) weeks from your pool opening date to be able to use the pool. If additional work needs to be done on the pool, please call our office so the necessary arrangements can be made to perform the work. Please be advised that there is a \$200.00 fee to pick up your pool cover and have the cover manufacturer inspect it for repair. If the repair fees are accepted, \$150.00 will be used to offset the repair cost. Remember, we have a first come first serve policy, so send in your contracts as soon as possible.

**NOTE: TO TAKE ADVANTAGE OF THE DISCOUNT CHEMICAL PRICING WE MUST RECIEVE THE DISCOUNTED CHEMICAL PRICING FORM SENT BACK TO US ALONG WITH THE POOL OPENING SALES QUOTE. PAYMENT IN FULL MUST BE MADE AT THIS TIME.**

As your family owned and operated pool Service Company we want to take this opportunity to thank you for your continued support. Enjoy the rest of the winter and hope an early spring will provide the beginning of a fun-filled swimming season.

Sincerely,  
Customer Service  
Phone: 516-433-5230  
[Info@aquacadepools.com](mailto:Info@aquacadepools.com)